



North Northamptonshire Council Performance Report - October 2021

Key to Performance Status Colours

Progress Status Key:
Green - On target or over-performing target
Amber - Under-performing against target but within 5% corporate tolerance (or other agreed tolerance)
Red - Under-performing against target by more than 5% (or other agreed tolerance)
Dark Grey - Data missing
Grey - Target under review
Turquoise - Tracking Indicator only

Direction of Travel Key	
An acceptable range = within 5% of the last period's performance	
	Performance has improved from the last period – Higher is better
	Performance has improved from the last period – Lower is better
	Performance has declined but is still within an acceptable range of 5% of the last period – Lower is better
	Performance has stayed the same since last period
	Performance has declined but is still within an acceptable range of 5% of the last period – Higher is better
	Performance has declined from the last period – Lower is better
	Performance has declined from the last period – Higher is better
	Actual increased - neither higher or lower is better
	Actual decreased - neither higher or lower is better

Children's Trust Progress Status Key:
Green - At target or better
Amber - Below target - in tolerance
Red - Below target - outside tolerance
Grey - No RAG

Children's Trust Direction of Travel Key	
	Performance improved since last month
	Performance the same as last month
	Performance declined since last month

Terminology key

TBC: To be confirmed	Actual: The actual data (number/percentage) achieved during the reporting period
TBD: To be determined	Benchmark: A comparator used to compare the Council's performance against. The 2020/21 average for Unitary Councils in England has been used where available unless otherwise stated.
n/a: Not applicable	

October 2021 Progress Report

Legal & Democratic											
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments
Human Resources											
TBC	T19	Number of working days lost to sickness per employee Short Term		Local Government 'single tier' national average - 9.2 days lost per employee over 12 months (0.77 days lost per month)	n/a	n/a	1.75	0.34		TBD	Quarterly figures have not been included as the time lapse is likely to mean they are no longer accurate and/or reflective of the absence for the period.
	T20	Number of working days lost to sickness per employee Long Term		n/a	n/a	3.45	0.57				
Information Governance											
TBC	T11	% of Freedom of Information Requests completed in 20 working days		93%	82.62%	82.22%	82.79%	85.29%		85%	Data reflects October performance up until the 23rd November. Current and historic figures now show an improved position due to a focused effort by the team to carrying out a caseload review and update monitoring records accordingly. This will provide an accurate base from which future reporting can be measured.
					271 out of 328	282 out of 343	640 out of 773	87 out of 102			
TBC	T12	% Environmental Information Regulation Requests completed in 20 working days		93%	98.82%	99.07%	99.09%	100%		85%	
					335 out of 339	318 out of 321	763 out of 770	110 out of 110			
TBC	T13	% Individual Rights Requests completed in 1 calendar month		81%	74.42%	92.68%	84.62%	100%		90%	Current and historic figures now show an improved position due to a focused effort by the team to carrying out a caseload review and update monitoring records accordingly. This will provide an accurate base from which future reporting can be measured.
					32 out of 43	38 out of 41	77 out of 91	7 out of 7			

Finance Services											
Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments
Finance Strategy & Accountancy											
TBC	T14	% of invoices paid within 30 days	<p>Apr May Jun Jul Aug Sep Oct</p> <p>● Actual -- Target --- Trend</p>	n/a	91.80%	91.42%	93.05%	98.50%		95%	<p>This calculation is based on the invoices paid within the month (rather than invoices received in the month). April data was unavailable as the dates invoices were received were not available. Invoices were all scanned in and entered into the system as being received on 1st April but it's likely that they were received in Feb / March, so even though the system says it's 100%, it is not. For June, the delay in the CIS registration has impacted payment to CIS suppliers. Payment terms differ depending upon the invoice. The paid in 30 days covers both AP and Service performance as most invoices paid outside of this time are due to invoices not being received in a timely manner by the service on the system.</p> <p>Septembers figure has been amended as this was incorrect.</p>
					6697 out of 7295	7778 out of 8508	18905 out of 20317	3499 out of 3554			

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments
Revenues and Benefits											
TBC	T15	% of Council Tax collected	<p>Apr May Jun Jul Aug Sep Oct ● Actual -- Target</p>	96.41%	29.05% 103.8% achieved of the target £63,069,552.08	56.79% 101.4% achieved of the target £123,531,775.70	65.88% (YTD) 99.82% achieved of the target £143,388,909.70	65.88% (YTD) 99.82% achieved of the target £19,857,134.00	↓	66%	Slightly below target but within tolerances, will continue to monitor. Direction of travel is calculated based on the actual performance achieved as a proportion of the target each month.
TBC	T16	% National Non Domestic Rates collected	<p>Apr May Jun Jul Aug Sep Oct ● Actual -- Target</p>	97.93%	27.97% 99.9% achieved of the target £31,646,562.22	48.72% 88.6% achieved of target £65,922,739.58	58.57% (YTD) 88.74% achieved of the target £79,089,785.73	58.57% (YTD) 88.74% achieved of the target £13,167,046.15	↑G	66%	Collection remains below target due to affects of extended retail relief and uncertainty within the business sector. Direction of travel is calculated based on the actual performance achieved as a proportion of the target each month.
TBC	T17	Average time taken to process benefits & Council Tax Support Claims (days)	<p>Apr May Jun Jul Aug Sep Oct ■ Actual -- Target - Trend</p>	18 days	22.74 days 2827 claims	20.53 days 2306 claims	21.95 days 5701 claims	23.83 days 568 claims	↑R	21 days	Performance remains close to target, fluctuation expected throughout year as Furlough ends and potential increases in Council tax claims.
TBC	T18	Average time taken to process benefits & Council Tax Support Changes of circumstances (days)	<p>Apr May Jun Jul Aug Sep Oct ● Actual -- Target - Trend</p>	5 days	6.61 days 14748 claims	6.66 days 12358 claims	6.65 days 31318 claims	6.72 days 4212 claims	↑G	9 days	Remains within target.

Transformation

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments																								
					Customer Services																														
TBC	T21a	% calls answered	<table border="1"> <caption>% calls answered</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>87.72%</td><td>93%</td></tr> <tr><td>May</td><td>88.7%</td><td>93%</td></tr> <tr><td>Jun</td><td>87.5%</td><td>93%</td></tr> <tr><td>Jul</td><td>84.5%</td><td>93%</td></tr> <tr><td>Aug</td><td>75.5%</td><td>93%</td></tr> <tr><td>Sep</td><td>82.5%</td><td>93%</td></tr> <tr><td>Oct</td><td>79.66%</td><td>93%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	87.72%	93%	May	88.7%	93%	Jun	87.5%	93%	Jul	84.5%	93%	Aug	75.5%	93%	Sep	82.5%	93%	Oct	79.66%	93%	93%	87.72%	80.70%	83.35%	79.66%	↓	90%	Performance in October was lower than anticipated as a result of calls from a batch of Council Tax summonses sent in error, as well as a spike in sickness resulting from covid. However sickness has reduced in November.
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Apr	87.72%	93%																																	
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TBC	T21b	Total number of calls received	<table border="1"> <caption>Total number of calls received</caption> <thead> <tr> <th>Month</th> <th>Actual</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>34,526</td></tr> <tr><td>May</td><td>38,000</td></tr> <tr><td>Jun</td><td>42,000</td></tr> <tr><td>Jul</td><td>40,000</td></tr> <tr><td>Aug</td><td>38,000</td></tr> <tr><td>Sep</td><td>37,956</td></tr> <tr><td>Oct</td><td>34,526</td></tr> </tbody> </table>	Month	Actual	Apr	34,526	May	38,000	Jun	42,000	Jul	40,000	Aug	38,000	Sep	37,956	Oct	34,526	n/a	118580	116773	269879	34526	⇩	No target - tracking indicator only	Added to show the total number of calls received by the council (as the above performance indicator excluded Corby Calls for April-July). Total calls received in September was 37956.								
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TBC	T22	Stage 1 complaints received	<table border="1"> <caption>Stage 1 complaints received</caption> <thead> <tr> <th>Month</th> <th>Actual</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>150</td></tr> <tr><td>May</td><td>170</td></tr> <tr><td>Jun</td><td>165</td></tr> <tr><td>Jul</td><td>145</td></tr> <tr><td>Aug</td><td>140</td></tr> <tr><td>Sep</td><td>200</td></tr> <tr><td>Oct</td><td>175</td></tr> </tbody> </table>	Month	Actual	Apr	150	May	170	Jun	165	Jul	145	Aug	140	Sep	200	Oct	175	n/a	497	483	1157	177	↓G	No target - tracking indicator only	Complaints volumes are consistent. Complaints allow us to learn from our mistakes and improve services for customers.								
	Month	Actual																																	
Apr	150																																		
May	170																																		
Jun	165																																		
Jul	145																																		
Aug	140																																		
Sep	200																																		
Oct	175																																		
	T23	Stage 2 complaints received	<table border="1"> <caption>Stage 2 complaints received</caption> <thead> <tr> <th>Month</th> <th>Actual</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>28</td></tr> <tr><td>May</td><td>18</td></tr> <tr><td>Jun</td><td>18</td></tr> <tr><td>Jul</td><td>18</td></tr> <tr><td>Aug</td><td>18</td></tr> <tr><td>Sep</td><td>18</td></tr> <tr><td>Oct</td><td>13</td></tr> </tbody> </table>	Month	Actual	Apr	28	May	18	Jun	18	Jul	18	Aug	18	Sep	18	Oct	13	n/a	28	18	59	13	↑R	No target - tracking indicator only	The number of cases reaching stage 2 remains low. This suggests that we are able to resolve issues effectively at stage 1.								
Month	Actual																																		
Apr	28																																		
May	18																																		
Jun	18																																		
Jul	18																																		
Aug	18																																		
Sep	18																																		
Oct	13																																		

Place & Economy

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments
Planning Services											
TBC	T1	Planning major applications processed in 13 weeks	<p>Actual: ● Target: - Trend: —</p>	91% <i>(Q1 2021/22 All English Authorities)</i>	95.0%	90.32%	92.73%	100%	➔	90%	Strong progress is being made on the strategic urban extensions/garden communities and major sites with planning decisions being made for projects such as Priors Hall, Stanton Cross and Wakerley Quarry. The Five Well's Prison, Wellingborough was completed in November 2021.
					19 out of 20	28 out of 31	51 out of 55	4 out of 4			
TBC	T2	Planning minor applications processed in 8 weeks	<p>Actual: ● Target: - Trend: —</p>	88% <i>(Q1 2021/22 All English Authorities)</i>	87.76%	89.31%	86.13%	73.33%	⬇️ R	85%	There has been an industry issue with securing staff – which is being addressed – that has impacted on performance in one area team resulting in a dip in performance in October although the annual target is on track. There has been good corporate progress on reviewing the function to date of planning committees which has resulted in a report being produced for full Council covering a planning protocol and site visit procedure.
					86 out of 98	117 out of 131	236 out of 274	33 out of 45			
TBC	T3	Planning other applications processed in 8 weeks	<p>Actual: ● Target: - Trend: —</p>	84% <i>(Q1 2021/22 All English Authorities)</i>	93.27%	87.16%	89.81%	86.96%	⬇️	88%	Most planning applications fall into this category although the numbers reported are aligned with the national reporting framework – this means many types of planning applications are not included. This explains why in excess of 2,300 decisions have been issued by NNC to date.
					388 out of 416	387 out of 444	855 out of 952	80 out of 92			

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Environmental Health											
TBC	T4	% of food establishments in the area broadly compliant with food hygiene law		n/a	87.86%	90.51%	92.00%	92.00%	↑	95%	The figure is reduced due to teams being behind on inspections as a result of the Covid-19 pandemic so in that respect is not representative of the levels of compliance. Officers are addressing the backlog in accordance with the Food Standards Agencies Recovery Roadmap. Year to Date is latest position.
					8288 out of 9433	8514 out of 9407	2886 out of 3137	2886 out of 3137			
TBC	T5	Number of establishments with Eat out eat well award		n/a	23	17	16	16	↓	No target - tracking indicator only	Eat out eat well awards expire after two years and in order to retain their awards it is necessary to reassess the business at the two year mark. Due to the Covid pandemic reassessments have not been carried out resulting in a big reduction in those businesses having awards. Officers from the North and West are meeting to start plans to re-establish the scheme. This will take significant time and resource to build the scheme back up to where we were pre pandemic.
TBC	T6	Number of food & environmental samples taken		n/a	10	0	17	7	↑	No target - tracking indicator only	Sampling has not been carried out during the pandemic and will be resumed on a gradual basis as it is a lower priority than statutory inspections and enforcement.

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments																																
Highways																																											
TBC	T54	Number of defects repaired in the network	<table border="1"> <caption>Data for T54: Number of defects repaired in the network</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>3500</td><td>2500</td></tr> <tr><td>May</td><td>2000</td><td>2000</td></tr> <tr><td>Jun</td><td>1800</td><td>1800</td></tr> <tr><td>Jul</td><td>1800</td><td>1800</td></tr> <tr><td>Aug</td><td>1800</td><td>1800</td></tr> <tr><td>Sep</td><td>1500</td><td>1500</td></tr> <tr><td>Oct</td><td>2500</td><td>2500</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	3500	2500	May	2000	2000	Jun	1800	1800	Jul	1800	1800	Aug	1800	1800	Sep	1500	1500	Oct	2500	2500	n/a	5902	4312	12473	2259	↑G	No target - tracking indicator only	Nearly double the number of repairs undertaken on the network compared to the previous month								
Month	Actual	Trend																																									
Apr	3500	2500																																									
May	2000	2000																																									
Jun	1800	1800																																									
Jul	1800	1800																																									
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TBC	T55	Number of defects outstanding on the network	<table border="1"> <caption>Data for T55: Number of defects outstanding on the network</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>900</td><td>900</td></tr> <tr><td>May</td><td>1000</td><td>1000</td></tr> <tr><td>Jun</td><td>1000</td><td>1000</td></tr> <tr><td>Jul</td><td>1100</td><td>1100</td></tr> <tr><td>Aug</td><td>1000</td><td>1000</td></tr> <tr><td>Sep</td><td>800</td><td>800</td></tr> <tr><td>Oct</td><td>700</td><td>700</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	900	900	May	1000	1000	Jun	1000	1000	Jul	1100	1100	Aug	1000	1000	Sep	800	800	Oct	700	700	n/a	977 (June 2021)	881 (Sept 2021)	785	785	↓G	No target - tracking indicator only	Number of repairs outstanding on the network has reduced by 11%								
Month	Actual	Trend																																									
Apr	900	900																																									
May	1000	1000																																									
Jun	1000	1000																																									
Jul	1100	1100																																									
Aug	1000	1000																																									
Sep	800	800																																									
Oct	700	700																																									
TBC	T56	Repairs made to the network that are either permanent or semi-permanent	<table border="1"> <caption>Data for T56: Percentage of permanent or semi-permanent repairs</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>99.20%</td><td>96.5%</td><td>99.20%</td></tr> <tr><td>May</td><td>99.20%</td><td>96.5%</td><td>99.20%</td></tr> <tr><td>Jun</td><td>99.20%</td><td>96.5%</td><td>99.20%</td></tr> <tr><td>Jul</td><td>98.98%</td><td>96.5%</td><td>98.98%</td></tr> <tr><td>Aug</td><td>98.98%</td><td>96.5%</td><td>98.98%</td></tr> <tr><td>Sep</td><td>98.99%</td><td>96.5%</td><td>98.99%</td></tr> <tr><td>Oct</td><td>98.43%</td><td>96.5%</td><td>98.43%</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	99.20%	96.5%	99.20%	May	99.20%	96.5%	99.20%	Jun	99.20%	96.5%	99.20%	Jul	98.98%	96.5%	98.98%	Aug	98.98%	96.5%	98.98%	Sep	98.99%	96.5%	98.99%	Oct	98.43%	96.5%	98.43%	n/a	99.20%	98.98%	98.99%	98.43%	↓	95% to 97%	The volume relates to those repairs that are permanent or semi-permanent. (Permanent and semi permanent repairs were reported incorrectly for September 2021, the actual figures were 99.71% and 1136 repairs) 98.43% of repairs undertaken in month were either permanent or semi- permanent
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Sep	98.99%	96.5%	98.99%																																								
Oct	98.43%	96.5%	98.43%																																								
Place Directorate																																											
TBC	T58	Corporate: Out of work benefits claimants (Ex county Place directorate)	<table border="1"> <caption>Data for T58: Out of work benefits claimants</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Trend</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>5.5%</td><td>5.5%</td></tr> <tr><td>May</td><td>5.2%</td><td>5.2%</td></tr> <tr><td>Jun</td><td>4.8%</td><td>4.8%</td></tr> <tr><td>Jul</td><td>4.6%</td><td>4.6%</td></tr> <tr><td>Aug</td><td>4.3%</td><td>4.3%</td></tr> <tr><td>Sep</td><td>4.1%</td><td>4.1%</td></tr> <tr><td>Oct</td><td>4.1%</td><td>4.1%</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	5.5%	5.5%	May	5.2%	5.2%	Jun	4.8%	4.8%	Jul	4.6%	4.6%	Aug	4.3%	4.3%	Sep	4.1%	4.1%	Oct	4.1%	4.1%	4.2%	4.80%	4.30%	4.10%	4.10%	↓G	No target - tracking indicator only	Snapshot volume each month. Sept information has been updated with refreshed information from Nomis which resulted in a positive change from 4.6% to 4.3%) 2020-21 is March position for North Northants Benchmark is East Midlands and updated for Oct 2021								
Month	Actual	Trend																																									
Apr	5.5%	5.5%																																									
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Waste Services											
TBC	T60a	Household kerbside collection: Tonnes of material collected through kerbside schemes - Co-mingled recycling		n/a	9212.66	8743.78	20717.42	2760.98	↓	No target - tracking indicator only	Q2 data is unverified until approx Feb 22. This is a relatively stable waste stream, however performance is impacted by the level of contamination created by residents who put the wrong waste in the recycling bin. The Council continues to raise awareness and engage with residents to ensure that co-mingled recycling is clean and not contaminated by wet or dirty materials which affect the performance and presents significant financial risk to the Council when dealing with rejected loads of recyclable material.
TBC	T60b	Household kerbside collection: Tonnes of material collected through kerbside schemes - Food waste		n/a	990.28	986.34	2283.82	307.20	↓	No target - tracking indicator only	Q2 data is unverified until approx Feb 22. Food waste is currently collected in East Northants and Corby. Factors that affect food waste performance include the level of multiple deprivation, and the availability of alternate capacity such as residual containers. The waste team intend to carry out awareness raising activity during 22/23 to increase participation in food waste collection. Removal of food waste from other waste streams, such as residual waste, is a key activity for effective waste collection systems, and requirements of The Environment Bill 2021 mean that food waste collections should be extended to all households by 2023.
TBC	T60c	Household kerbside collection: Tonnes of material collected through kerbside schemes - Garden waste		n/a	8387.75	8570.16	18850.17	1892.26	↓	No target - tracking indicator only	Garden waste tonnages are affected by the greatest amount of seasonal variance. Yields for this material increase during Q1 and Q2 and drop off in the winter by approximately 60%. Arisings for garden waste are also affected by weather conditions, in dry years, the overall yield will be reduced.
TBC	T65	Percentage of waste treated (residual kerbside waste, HWRC, wood)		n/a	90.95%	91.48%	91.38%	92.60%	→	n/a	T65: While the quantity of waste can fluctuate, the percentage of waste treated is relatively stable, being managed through contract requirements.
TBC	T66	Percentage of waste reused, recycled, composted from HWRC sites		43.2%	40.01%	42.49%	41.08%	40.20%	↓	n/a	T66: Quality and quantity of waste that can be reused, recycled or composted is subject to variation throughout the year, lower visitor numbers in winter months means a reduction in total waste and therefore a reduction of the percentage of waste reused, recycled or composted. There is also no guarantee that the quality of waste being brought to the Household Recycling Centres (HWRC) is fit for reuse or recycling, therefore these can see monthly variations. Compost tonnages is the area most affected by seasonal variance so yields for this material drop off in the winter.

Children's Services

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments																								
Learning, Skills & Education																																			
TBC	T44	% of primary schools judged as good or outstanding by Ofsted	<table border="1"> <caption>% of primary schools judged as good or outstanding by Ofsted</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>73.0%</td><td>85.0%</td></tr> <tr><td>May</td><td>73.0%</td><td>85.0%</td></tr> <tr><td>Jun</td><td>73.0%</td><td>85.0%</td></tr> <tr><td>Jul</td><td>73.0%</td><td>85.0%</td></tr> <tr><td>Aug</td><td>73.0%</td><td>85.0%</td></tr> <tr><td>Sep</td><td>73.0%</td><td>85.0%</td></tr> <tr><td>Oct</td><td>73.6%</td><td>85.0%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	73.0%	85.0%	May	73.0%	85.0%	Jun	73.0%	85.0%	Jul	73.0%	85.0%	Aug	73.0%	85.0%	Sep	73.0%	85.0%	Oct	73.6%	85.0%	85%	73%	73%	73.6%	73.6%	↑ G	88%	A minor improvement in overall ratings this month, to 73.6%, up from 73.0% in September
Month	Actual	Target																																	
Apr	73.0%	85.0%																																	
May	73.0%	85.0%																																	
Jun	73.0%	85.0%																																	
Jul	73.0%	85.0%																																	
Aug	73.0%	85.0%																																	
Sep	73.0%	85.0%																																	
Oct	73.6%	85.0%																																	
TBC	T45	% of secondary schools judged as good or outstanding by Ofsted	<table border="1"> <caption>% of secondary schools judged as good or outstanding by Ofsted</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>70.0%</td><td>71.0%</td></tr> <tr><td>May</td><td>70.0%</td><td>71.0%</td></tr> <tr><td>Jun</td><td>70.0%</td><td>71.0%</td></tr> <tr><td>Jul</td><td>70.0%</td><td>71.0%</td></tr> <tr><td>Aug</td><td>70.0%</td><td>71.0%</td></tr> <tr><td>Sep</td><td>70.0%</td><td>71.0%</td></tr> <tr><td>Oct</td><td>78.9%</td><td>71.0%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	70.0%	71.0%	May	70.0%	71.0%	Jun	70.0%	71.0%	Jul	70.0%	71.0%	Aug	70.0%	71.0%	Sep	70.0%	71.0%	Oct	78.9%	71.0%	71%	70%	70%	78.9%	78.9%	↑ G	65%	An increase in performance this month, to 78.9% of secondary schools judged as good or outstanding by Ofsted in their latest inspections
Month	Actual	Target																																	
Apr	70.0%	71.0%																																	
May	70.0%	71.0%																																	
Jun	70.0%	71.0%																																	
Jul	70.0%	71.0%																																	
Aug	70.0%	71.0%																																	
Sep	70.0%	71.0%																																	
Oct	78.9%	71.0%																																	
TBC	T46	Current number of home educated children	<table border="1"> <caption>Current number of home educated children</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>690</td><td>680</td></tr> <tr><td>May</td><td>695</td><td>660</td></tr> <tr><td>Jun</td><td>605</td><td>640</td></tr> <tr><td>Jul</td><td>605</td><td>620</td></tr> <tr><td>Aug</td><td>600</td><td>605</td></tr> <tr><td>Sep</td><td>600</td><td>600</td></tr> <tr><td>Oct</td><td>615</td><td>600</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	690	680	May	695	660	Jun	605	640	Jul	605	620	Aug	600	605	Sep	600	600	Oct	615	600	n/a	607	600	616	616	↑ R	No target - tracking indicator only	
Month	Actual	Trend																																	
Apr	690	680																																	
May	695	660																																	
Jun	605	640																																	
Jul	605	620																																	
Aug	600	605																																	
Sep	600	600																																	
Oct	615	600																																	
TBC	T47	Number of permanent exclusions from school - Total	<table border="1"> <caption>Number of permanent exclusions from school - Total</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>7</td><td>6</td></tr> <tr><td>May</td><td>4</td><td>5</td></tr> <tr><td>Jun</td><td>4</td><td>4</td></tr> <tr><td>Jul</td><td>4</td><td>3</td></tr> <tr><td>Aug</td><td>0</td><td>2</td></tr> <tr><td>Sep</td><td>3</td><td>2</td></tr> <tr><td>Oct</td><td>2</td><td>2</td></tr> </tbody> </table>	Month	Actual	Trend	Apr	7	6	May	4	5	Jun	4	4	Jul	4	3	Aug	0	2	Sep	3	2	Oct	2	2	35	15	6	5	2	↓ G	No target - tracking indicator only	YTD = Academic Year to Date. The number has reduced from the last reporting period, which is July as schools are closed in August. The number of permanent exclusions in October is 2, with the September figure being updated from the previously reported figure of 2.
Month	Actual	Trend																																	
Apr	7	6																																	
May	4	5																																	
Jun	4	4																																	
Jul	4	3																																	
Aug	0	2																																	
Sep	3	2																																	
Oct	2	2																																	

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments																								
Learning, Skills & Education (continued)																																			
TBC	T48	Number of looked after children without a school place / missing education	<table border="1"> <caption>Actual vs Trend Data</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Trend</th> </tr> </thead> <tbody> <tr> <td>Apr</td> <td>15</td> <td>19</td> </tr> <tr> <td>May</td> <td>17</td> <td>17</td> </tr> <tr> <td>Jun</td> <td>21</td> <td>15</td> </tr> <tr> <td>Jul</td> <td>7</td> <td>12</td> </tr> <tr> <td>Aug</td> <td>8</td> <td>10</td> </tr> <tr> <td>Sep</td> <td>7</td> <td>8</td> </tr> <tr> <td>Oct</td> <td>0</td> <td>5</td> </tr> </tbody> </table>	Month	Actual	Trend	Apr	15	19	May	17	17	Jun	21	15	Jul	7	12	Aug	8	10	Sep	7	8	Oct	0	5	n/a	21	7	7	0	↓G	No target - tracking indicator only	There are currently no Looked after Children without a school place/ missing education (as of 31st October)
Month	Actual	Trend																																	
Apr	15	19																																	
May	17	17																																	
Jun	21	15																																	
Jul	7	12																																	
Aug	8	10																																	
Sep	7	8																																	
Oct	0	5																																	

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr - Jun)	Quarter 2 Progress (Apr - Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments																																
Children's Trust (Please note that this data is for the whole of Northamptonshire and not just the North)																																											
TBC	T24 (KPI 1)	% of all referrals with a decision within 2 working days	<table border="1"> <caption>Data for KPI 1</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>98%</td><td>95%</td><td>Up</td></tr> <tr><td>May</td><td>94%</td><td>95%</td><td>Flat</td></tr> <tr><td>Jun</td><td>88%</td><td>95%</td><td>Down</td></tr> <tr><td>Jul</td><td>94%</td><td>95%</td><td>Up</td></tr> <tr><td>Aug</td><td>93%</td><td>95%</td><td>Down</td></tr> <tr><td>Sep</td><td>84%</td><td>95%</td><td>Down</td></tr> <tr><td>Oct</td><td>95%</td><td>95%</td><td>Flat</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	98%	95%	Up	May	94%	95%	Flat	Jun	88%	95%	Down	Jul	94%	95%	Up	Aug	93%	95%	Down	Sep	84%	95%	Down	Oct	95%	95%	Flat	n/a	88%	84%	n/a	95%	↑ G	85% (Tolerance 75% - 95%)	Data is for Northamptonshire Children's Trust (NCT) as a whole and therefore covers both West and North Northamptonshire. The RAG position are based upon the tolerances agreed in the contract KPIs between NCT and the Unitary councils.
Month	Actual	Target	Trend																																								
Apr	98%	95%	Up																																								
May	94%	95%	Flat																																								
Jun	88%	95%	Down																																								
Jul	94%	95%	Up																																								
Aug	93%	95%	Down																																								
Sep	84%	95%	Down																																								
Oct	95%	95%	Flat																																								
TBC	T25 (KPI 2)	% of referrals with a previous referral within 12 months	<table border="1"> <caption>Data for KPI 2</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>34%</td><td>30%</td><td>Up</td></tr> <tr><td>May</td><td>38%</td><td>30%</td><td>Up</td></tr> <tr><td>Jun</td><td>31%</td><td>30%</td><td>Down</td></tr> <tr><td>Jul</td><td>35%</td><td>30%</td><td>Up</td></tr> <tr><td>Aug</td><td>35%</td><td>30%</td><td>Flat</td></tr> <tr><td>Sep</td><td>35%</td><td>30%</td><td>Flat</td></tr> <tr><td>Oct</td><td>36%</td><td>30%</td><td>Up</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	34%	30%	Up	May	38%	30%	Up	Jun	31%	30%	Down	Jul	35%	30%	Up	Aug	35%	30%	Flat	Sep	35%	30%	Flat	Oct	36%	30%	Up	n/a	34%	34%	34%	36%	↓ A	29% (Tolerance 25% - 40%)	
Month	Actual	Target	Trend																																								
Apr	34%	30%	Up																																								
May	38%	30%	Up																																								
Jun	31%	30%	Down																																								
Jul	35%	30%	Up																																								
Aug	35%	30%	Flat																																								
Sep	35%	30%	Flat																																								
Oct	36%	30%	Up																																								
TBC	T26 (KPI 3)	% of single assessments authorised within 45 working days	<table border="1"> <caption>Data for KPI 3</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>98%</td><td>85%</td><td>Up</td></tr> <tr><td>May</td><td>99%</td><td>85%</td><td>Up</td></tr> <tr><td>Jun</td><td>97%</td><td>85%</td><td>Down</td></tr> <tr><td>Jul</td><td>98%</td><td>85%</td><td>Up</td></tr> <tr><td>Aug</td><td>97%</td><td>85%</td><td>Down</td></tr> <tr><td>Sep</td><td>99%</td><td>85%</td><td>Up</td></tr> <tr><td>Oct</td><td>98%</td><td>85%</td><td>Down</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	98%	85%	Up	May	99%	85%	Up	Jun	97%	85%	Down	Jul	98%	85%	Up	Aug	97%	85%	Down	Sep	99%	85%	Up	Oct	98%	85%	Down	n/a	98%	98%	98%	98%	↓ A	85% (Tolerance 85% - 95%)	
Month	Actual	Target	Trend																																								
Apr	98%	85%	Up																																								
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Jun	97%	85%	Down																																								
Jul	98%	85%	Up																																								
Aug	97%	85%	Down																																								
Sep	99%	85%	Up																																								
Oct	98%	85%	Down																																								
TBC	T27 (KPI 4)	% of single assessments closing with no further action	<table border="1"> <caption>Data for KPI 4</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>35%</td><td>35%</td><td>Flat</td></tr> <tr><td>May</td><td>31%</td><td>35%</td><td>Down</td></tr> <tr><td>Jun</td><td>38%</td><td>35%</td><td>Up</td></tr> <tr><td>Jul</td><td>45%</td><td>35%</td><td>Up</td></tr> <tr><td>Aug</td><td>48%</td><td>35%</td><td>Up</td></tr> <tr><td>Sep</td><td>38%</td><td>35%</td><td>Down</td></tr> <tr><td>Oct</td><td>42%</td><td>35%</td><td>Up</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	35%	35%	Flat	May	31%	35%	Down	Jun	38%	35%	Up	Jul	45%	35%	Up	Aug	48%	35%	Up	Sep	38%	35%	Down	Oct	42%	35%	Up	n/a	35%	40%	40%	42%	↓ A	35% (Tolerance 30% - 50%)	
Month	Actual	Target	Trend																																								
Apr	35%	35%	Flat																																								
May	31%	35%	Down																																								
Jun	38%	35%	Up																																								
Jul	45%	35%	Up																																								
Aug	48%	35%	Up																																								
Sep	38%	35%	Down																																								
Oct	42%	35%	Up																																								
TBC	T28 (KPI 5)	% of initial child protection conferences held within 15 days of a strategy discussion being initiated	<table border="1"> <caption>Data for KPI 5</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th><th>Trend</th></tr> </thead> <tbody> <tr><td>Apr</td><td>75%</td><td>80%</td><td>Down</td></tr> <tr><td>May</td><td>78%</td><td>80%</td><td>Up</td></tr> <tr><td>Jun</td><td>75%</td><td>80%</td><td>Down</td></tr> <tr><td>Jul</td><td>78%</td><td>80%</td><td>Up</td></tr> <tr><td>Aug</td><td>82%</td><td>80%</td><td>Up</td></tr> <tr><td>Sep</td><td>92%</td><td>80%</td><td>Up</td></tr> <tr><td>Oct</td><td>68%</td><td>80%</td><td>Down</td></tr> </tbody> </table>	Month	Actual	Target	Trend	Apr	75%	80%	Down	May	78%	80%	Up	Jun	75%	80%	Down	Jul	78%	80%	Up	Aug	82%	80%	Up	Sep	92%	80%	Up	Oct	68%	80%	Down	79.8%	77%	81%	80%	68%	↓ A	81% (Tolerance 66% - 86%)	
Month	Actual	Target	Trend																																								
Apr	75%	80%	Down																																								
May	78%	80%	Up																																								
Jun	75%	80%	Down																																								
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Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																																			
TBC	T29 (KPI 6)	% of children that became the subject of a Child Protection Plan for the second or subsequent time	<table border="1"> <caption>Data for KPI 6</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>13%</td><td>20%</td></tr> <tr><td>May</td><td>20%</td><td>20%</td></tr> <tr><td>Jun</td><td>35%</td><td>20%</td></tr> <tr><td>Jul</td><td>32%</td><td>20%</td></tr> <tr><td>Aug</td><td>50%</td><td>20%</td></tr> <tr><td>Sep</td><td>38%</td><td>20%</td></tr> <tr><td>Oct</td><td>13%</td><td>20%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	13%	20%	May	20%	20%	Jun	35%	20%	Jul	32%	20%	Aug	50%	20%	Sep	38%	20%	Oct	13%	20%	18%	22%	29%	27%	13%	↑ G	20% (Tolerance 15% - 35%)	The Percentage of children that became the subject of a Child Protection Plan for the second or subsequent time is also outside tolerance, although has improved this month. This has been variable and on occasions too high. 30 of the 83 plans starting in September are children who had been on a plan before (13 families). None of these plans ended in the last six months, 2 ended less than 1 year ago (7%), 6 ended 1-2 years ago (20%), 14 ended 2-4 years ago (47%), 8 ended 4+ years ago (27%). Emotional abuse is featuring highly (for 24 out of the 30 children). Whilst a review of these cases is due to be completed, there is an initial indication that the impact of the pandemic may have contributed to increase in stress and pressure for families and consequently escalation of needs.
Month	Actual	Target																																	
Apr	13%	20%																																	
May	20%	20%																																	
Jun	35%	20%																																	
Jul	32%	20%																																	
Aug	50%	20%																																	
Sep	38%	20%																																	
Oct	13%	20%																																	
TBC	T30 (KPI 7)	Children who've been in care 2.5 yrs or more, and of those, who've been in the same placement for 2+ years / placed for adoption (%)	<table border="1"> <caption>Data for KPI 7</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>63%</td><td>66%</td></tr> <tr><td>May</td><td>65%</td><td>66%</td></tr> <tr><td>Jun</td><td>65%</td><td>66%</td></tr> <tr><td>Jul</td><td>65%</td><td>66%</td></tr> <tr><td>Aug</td><td>68%</td><td>66%</td></tr> <tr><td>Sep</td><td>68%</td><td>66%</td></tr> <tr><td>Oct</td><td>71%</td><td>66%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	63%	66%	May	65%	66%	Jun	65%	66%	Jul	65%	66%	Aug	68%	66%	Sep	68%	66%	Oct	71%	66%	67%	65%	68%	71%	71%	↑ G	66% (Tolerance 56% - 70%)	
Month	Actual	Target																																	
Apr	63%	66%																																	
May	65%	66%																																	
Jun	65%	66%																																	
Jul	65%	66%																																	
Aug	68%	66%																																	
Sep	68%	66%																																	
Oct	71%	66%																																	
TBC	T31 (KPI 8)	% Children in care with three or more placements in the previous 12 months	<table border="1"> <caption>Data for KPI 8</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Apr</td><td>9.5%</td><td>10%</td></tr> <tr><td>May</td><td>9.5%</td><td>10%</td></tr> <tr><td>Jun</td><td>9.5%</td><td>10%</td></tr> <tr><td>Jul</td><td>10%</td><td>10%</td></tr> <tr><td>Aug</td><td>10.5%</td><td>10%</td></tr> <tr><td>Sep</td><td>10.5%</td><td>10%</td></tr> <tr><td>Oct</td><td>11.3%</td><td>10%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	9.5%	10%	May	9.5%	10%	Jun	9.5%	10%	Jul	10%	10%	Aug	10.5%	10%	Sep	10.5%	10%	Oct	11.3%	10%	11%	9%	10%	11%	11.3%	↓ A	10% (Tolerance 5% - 15%)	
Month	Actual	Target																																	
Apr	9.5%	10%																																	
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Jun	9.5%	10%																																	
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Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)																																			
TBC	T32 (KPI 9)	% of young people now aged 17 - 21 and in employment, education or training who were looked after when aged 16	<table border="1"> <caption>Data for KPI 9</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>67%</td><td>55%</td></tr> <tr><td>May</td><td>55%</td><td>55%</td></tr> <tr><td>Jun</td><td>63%</td><td>55%</td></tr> <tr><td>Jul</td><td>50%</td><td>55%</td></tr> <tr><td>Aug</td><td>59%</td><td>55%</td></tr> <tr><td>Sep</td><td>69%</td><td>55%</td></tr> <tr><td>Oct</td><td>55%</td><td>55%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	67%	55%	May	55%	55%	Jun	63%	55%	Jul	50%	55%	Aug	59%	55%	Sep	69%	55%	Oct	55%	55%	n/a	62%	60%	60%	55%	⬇️ A	55% (Tolerance 50% - 60%)	Updated position provided for Sept - adjusted from 69% to 71%
Month	Actual	Target																																	
Apr	67%	55%																																	
May	55%	55%																																	
Jun	63%	55%																																	
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Sep	69%	55%																																	
Oct	55%	55%																																	
TBC	T33 (KPI 10)	% of young people now aged 17 - 21 and living in suitable accommodation who were looked after when aged 16	<table border="1"> <caption>Data for KPI 10</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>96%</td><td>90%</td></tr> <tr><td>May</td><td>95%</td><td>90%</td></tr> <tr><td>Jun</td><td>90%</td><td>90%</td></tr> <tr><td>Jul</td><td>87%</td><td>90%</td></tr> <tr><td>Aug</td><td>90%</td><td>90%</td></tr> <tr><td>Sep</td><td>90%</td><td>90%</td></tr> <tr><td>Oct</td><td>94%</td><td>90%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	96%	90%	May	95%	90%	Jun	90%	90%	Jul	87%	90%	Aug	90%	90%	Sep	90%	90%	Oct	94%	90%	n/a	93%	91%	92%	94%	⬆️ G	90% (Tolerance 85% - 95%)	Updated position provided for Sept - adjusted from 90% to 92%
Month	Actual	Target																																	
Apr	96%	90%																																	
May	95%	90%																																	
Jun	90%	90%																																	
Jul	87%	90%																																	
Aug	90%	90%																																	
Sep	90%	90%																																	
Oct	94%	90%																																	
TBC	T34 (KPI 11)	% of qualified social workers with caseloads above target	<table border="1"> <caption>Data for KPI 11</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>9.8%</td><td>12%</td></tr> <tr><td>May</td><td>13%</td><td>12%</td></tr> <tr><td>Jun</td><td>14.5%</td><td>12%</td></tr> <tr><td>Jul</td><td>13.5%</td><td>12%</td></tr> <tr><td>Aug</td><td>13.5%</td><td>12%</td></tr> <tr><td>Sep</td><td>11.5%</td><td>12%</td></tr> <tr><td>Oct</td><td>13.1%</td><td>12%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	9.8%	12%	May	13%	12%	Jun	14.5%	12%	Jul	13.5%	12%	Aug	13.5%	12%	Sep	11.5%	12%	Oct	13.1%	12%	n/a	14%	12%	13%	13.1%	⬇️ A	12% (Tolerance 10% - 20%)	Percentage is rounded.
Month	Actual	Target																																	
Apr	9.8%	12%																																	
May	13%	12%																																	
Jun	14.5%	12%																																	
Jul	13.5%	12%																																	
Aug	13.5%	12%																																	
Sep	11.5%	12%																																	
Oct	13.1%	12%																																	
TBC	T35 (KPI 12)	% of children placed more than 20 miles from their homes, outside LA boundary	<table border="1"> <caption>Data for KPI 12</caption> <thead> <tr><th>Month</th><th>Actual</th><th>Target</th></tr> </thead> <tbody> <tr><td>Apr</td><td>19%</td><td>18%</td></tr> <tr><td>May</td><td>19%</td><td>18%</td></tr> <tr><td>Jun</td><td>19%</td><td>18%</td></tr> <tr><td>Jul</td><td>19%</td><td>18%</td></tr> <tr><td>Aug</td><td>19%</td><td>18%</td></tr> <tr><td>Sep</td><td>19%</td><td>18%</td></tr> <tr><td>Oct</td><td>19%</td><td>18%</td></tr> </tbody> </table>	Month	Actual	Target	Apr	19%	18%	May	19%	18%	Jun	19%	18%	Jul	19%	18%	Aug	19%	18%	Sep	19%	18%	Oct	19%	18%	21%	19%	19%	19%	19%	➡️	18% (Tolerance 17% - 27%)	
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Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr - Jun)	Quarter 2 Progress (Apr - Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments
Children's Trust - continued (Please note that this data is for the whole of Northamptonshire and not just the North)											
TBC	T36 (KPI 13)	% of stage 1 complaints responded to within 10 working days		n/a	n/a	n/a	n/a	80%	↑ G	50% (Tolerance 30% - 60%)	
TBC	T37 (KPI 14)	Stage 2 investigations as a % of stage 1 complaints received within the year		n/a	n/a	n/a	n/a	43%	↓ A	30% (Tolerance 15% - 45%)	
TBC	T38 (KPI 16)	% of social worker vacancies		n/a	18%	21.9%	22.7%	22.7%	↓ A	20% (Tolerance 16% - 26%)	
TBC	T39 (KPI 17)	% of social worker posts filled with agency staff		n/a	18.5%	15.4%	14.8%	14.8%	↑ G	18% (Tolerance 16% - 26%)	



Adults, Communities & Wellbeing											
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Housing											
TBC	T7a	Number of households whose homelessness was prevented		n/a	68	61	143	14	↓	No target - tracking indicator only	<p>Performance has remained at similar levels over the past few months reflecting the difficulties the Housing Options team are having trying to secure accommodation solutions particularly in the private sector. (This data was combined initially for April and May 2021 but has now been split out correctly which has led to these figures changing from the previous report so this is now an accurate reflection of performance.)</p> <p>This data is always a latest snapshot each month. Significant reduction in snapshot figures after a spike during August and September. The Rough Sleeping Team have been working exceptionally hard to achieve this.</p>
TBC	T7b	Number of households whose homelessness was relieved		n/a	85	72	184	27	↑	No target - tracking indicator only	
TBC	T8	Number of rough sleepers (single night snapshot figure)		12	18 (June 2021)	25 (Sept 2021)	10 (Oct 2021)	10	↓	9	
Communities											
TBC	T10	Number of Anti Social Behaviour reported per quarter		n/a	102	493	689	94	↓	No target - tracking indicator only	

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments
Adult Social Care - Assessment Teams											
TBC	T67	Total number of people allocated to each team		n/a	5584	5248	5584	5584	↑	No target - tracking indicator only	Year to date method is latest snapshot.
TBC	T68	Number of unscheduled review requests		n/a	376	290	776	103	↑	No target - tracking indicator only	
Adult Social Care - Short and Long Term (SALT) Services - Hospital											
TBC	T69	Percentage of New Requests for Services (all ages) where Route of Access was Discharge from Hospital, that had a sequel of ST-MAX (i.e. reablement)		n/a	37%	41%	40%	40%	↓	No target - tracking indicator only	Monthly figures are latest year to date
Adult Social Care - Safeguarding											
TBC	T70	Number of new concerns received		n/a	605	661	1515	223	↑	No target - tracking indicator only	We're currently undertaking a campaign to increase awareness of the Safeguarding process among the public. We'd expect its success to result in a greater number of referrals.
TBC	T71	New concerns determined to be enquiries (both s42 and other)		n/a	160	158	400	65	↑	No target - tracking indicator only	This is not a productivity measure as such it just shows the volume of potential enquiries. If a concern is determined to be an enquiry then that means there will be more work as a result. However, an LA can't control if something is S42. However we would want to monitor receiving large numbers as this would be a burden on the teams that carry out the enquiry stage of the process.

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (September - October)	Target	Comments
Adult Social Care - Deprivation of Liberty Safeguards (DoLS)											
TBC	T72	Open cases (No date restriction)		n/a	2023	1970	1923	1923	↓	No target - tracking indicator only	The DoLS backlog is being examined to understand where demand comes from and how best to address it. This information will be fed into the DoLS disaggregation project with the goal of reducing the backlog. Data is latest snapshot.
Adult Social Care - In-House Provision											
TBC	T73	Therapy Service-Total Cases of Waiting for Booking & Assessment		n/a	635	638	530	530	↓	No target - tracking indicator only	Data is latest snapshot.
Adult Social Care - Domain Two: Delaying and Reducing the Need for Care and Support											
TBC	T74	Long-term support needs met by admission to residential and nursing care homes, per 100,000 population (older people)		511.7	175.87	324.66	388.68	388.68	n/a	No target - tracking indicator only	This is a cumulative total. Whilst we always want to avoid admissions to care homes this will be red every month of the year as it will always increase since care home admission is the right move for some people.
TBC	T75	Delaying and reducing the need for care and support		84.60%	59.90%	59.80%	59.40%	59.40%	↓	No target - tracking indicator only	This is a cumulative total and reflects the proportion of people going into short term services, rather than into long term care.

Key Commitment	Ref No.	Description of Performance Indicator	Infographic / Chart	Benchmark	Quarter 1 Progress (Apr, May, Jun)	Quarter 2 Progress (Jul, Aug, Sep)	Year to Date	October 2021/22	Direction of Travel (previous to latest period)	Target	Comments
Public Health											
TBC	T76	Smoking quit rate at 4 weeks		n/a	66.7% (May 2021)	66.7% (Jul 2021)	60.8% (Aug 2021)	60.8% (Aug 2021)	↘	60%	Latest Data available - August 2021. The slight drop in success rates observed in August may have occurred due to the end of COVID restrictions (July 21). Clients who were not 100% set on quitting may have found it especially difficult to resist temptation when the ability to socialise become available again.
TBC	T77	Healthy Child Programme: Proportion New Birth Visits completed within 14 days		86.8%	98% (Jun 2021)	97.24% (to Aug 2021)	96.63% (Sep 2021)	96.63% (Sep 2021)	⬇	>90%	2021-22 data not available at a North Unitary level; Oct data will arrive by 1st December 2021.
TBC	T78	Healthy Child Programme - Proportion of children receiving a 12 month review			79% (June 2021)	82.97% (to Aug 2021)	80.03% (Sep 2021)	80.03% (Sep 2021)	⬇	>90%	2021-22 data not available at a North Unitary level; Oct data will arrive by 1st December 2021.
TBC	T79	NHS Health Check programme - Proportion of in-year eligible population offered a Health Check		1.5%	2.5% (Jun 2021)	2.3% (Sep 2021)	1.6% (Oct 2021)	1.6% (Oct 2021)	↘	8.33% (100% annual target)	Health check activities are calculated based on the location of GP surgery that the patient is registered with, rather than the residence of this patient. Some patients may be residents of West Northants but registered to a GP in North. These patients are included in the North rather than West.
TBC	T80	NHS Health Check programme - Proportion of in-year eligible population who completed a Health Check		0.6%	0.8% (Jun 2021)	1.6% (Sep 2021)	0.3% (Oct 2021)	0.3% (Oct 2021)	↘	5% (60% annual target)	GPs are still very much recovering and capacity to deliver NHS Health Checks in practices is still limited, considering the winter pressures and the backlog from the 1st and 2nd wave that GPs have to focus on. Compared with national figures, we are much in line with national performance. Benchmark is England Q1 2021/22.
TBC	T81	Successful completion of drug treatment - opiate users		5.7%	3.98% (Jun 2021)	3.69% (to Aug 2021)	3.3% (Oct 2021)	3.3% (Oct 2021)	↘	No target - tracking indicator only	2021-22 data not available at a North Unitary level

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Public Health (continued)											
TBC	T82	Successful completion of drug treatment - non-opiate users		34.4%	30.93% (Jun 2021)	29.15% (to Aug 2021)	29% (Sep 2021)	29% (Sep 2021)	↓	No target - tracking indicator only	2021-22 data not available at a North Unitary level
TBC	T83	Successful completion of alcohol treatment		37.9%	28.32% (Jun 2021)	28.44% (to Aug 2021)	29.45% (Sep 2021)	29.45% (Sep 2021)	↑	No target - tracking indicator only	2021-22 data not available at a North Unitary level
TBC	T84	Smoking status at the time of delivery		10.4%	11.9% (Q1 2021/22)	11.0% (Q2 2021/22)	11.0% (Q2 2021/22)	11.0% (Q2 2021/22)	↓	11%	Annual measure published in Q3, external data. Benchmark is % smoking at delivery. Data is for Northamptonshire STP/NHS Northamptonshire CCG. Benchmarks are England and East Midlands 2019-20.
TBC	T85	Obesity - Child excess weight - aged 4-5	 Child excess weight aged 4-5 (2019/20) = 23.9%	23.0%	n/a	n/a	n/a	23.9% (2019/20)	n/a	19%	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T86	Obesity - Child excess weight - aged 10-11	 Child excess weight aged 10-11 (2019/20) = 34.4%	35.2%	n/a	n/a	n/a	34.4% (2019/20)	n/a	30%	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T87	Obesity - Adults classified as overweight or obese (Based on Active Lives survey, Sport England)	 Adults overweight or obese (2019/20) = 68.4%	62.8%	n/a	n/a	n/a	68.4% (2019/20)	n/a	n/a	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T88	% Adults physically inactive – doing less than 30 minutes of moderate intensity exercise per week, in bouts of 10 minutes or more.	 Adults physically inactive (2019/20) = 24.5%	22.9%	n/a	n/a	n/a	24.5% (2019/20)	n/a	n/a	Annual Measure - Published in Q3, External Data Latest Data Published is 2019-20
TBC	T89	Flu vaccinations coverage 65+	 Flu vaccinations (week 45 2020/21) = 70.1%	80.9%	n/a	n/a	70.1% (week 45 2021/22, to 14 Nov)	70.1% (week 45 2021/22, to 14 Nov)	n/a	75%	Data is not validated or published. For NHS Northamptonshire CCG 2021/22 seasonal flu vaccination programme, programme starts in week 36 2021 and continues to week 04 in 2022. Benchmarks are England and East Midlands 2020-21.

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Public Health (continued)											
TBC	T90	MMR vaccination - 5 year olds for two doses	 MMR vaccinations (2020/21) = 89.4%	86.8%	n/a	n/a	n/a	89.4% (2020/21)	n/a	95%	Annual Measure - Published in Q3, External Data. Latest 2020-21 data presented is unvalidated and unpublished and for whole of NHS Northamptonshire. 2019/20 data not available at a North Unitary level
TBC	T91	Smoking prevalence in adults	 Smoking prevalence in adults (2019) = 17.7%	13.9%	n/a	n/a	n/a	17.7% (2019)	n/a	n/a	Annual Measure - Published in Q2, External Data Latest Data Published is 2019, North Northamptonshire figure calculated from district level data
TBC	T92	Suicide Rate	Suicide Rate (2018-20) = 10.8 per 100,000	10.4 per 100,000	n/a	n/a	n/a	10.8 per 100,000 (2018-20)	n/a	8 per 100,000	Annual Measure - Published in Q3, External Data Latest Data Published is 2018-20 and is for North Northants Council. England benchmark is for 2018-20.